	Date User		SHELL SANT Owner/Manager		Interviewer		Product LD.	
BILLION SERGETO LOPEZ S		ERGIO LOPEZ DON ZAVA			- Fouget L			
			Type of Clear	ning Perfo	rmed			
G	eneral Purpose		Brake Cleaning	One Only)	agine Degreasing			
	Degreasing		- Tana Craming		aguse Degressing	Ca	rburetor & Foel Injecti System Cleaning	
Cn	rrent Product	Current '	Weekly Usage	No. Mech.	Using Product	Test I	roduct Weekly Usag	
	Ougotian					_		
	Question		1	ι	Jser's Respon	se		
	an sufficiently		NO					
Did you	ike the delivery rate		465					
Did you l	ike the delivery par	em	46S					
Did it dry	sufficiently		4E5					
Did it adv	versely effect substra	ates	7E3	_				
metals, p	lastics, painted surf	aces, etc)	NO		20			
Did the product have a smell		final control	NO					
Did it hav	e an objectionable	odor	NO					
Did it lea	ve an unacceptable i	esidue						
Did it hav	e too much foam		NO	+				
	versus current produ	ict	NO					
Terrible, a	almost as good, as goo	d, better)	TERRIBLE				Harry Land	
Did you t	se more volume tha	n your	TENNEDES					
current cl	caner		4ES					
Did it tak	c longer to clean		865					
Did you l	ike the product		YES					
Would yo	u buy the test produ	ct	NO					
Would yo	u buy the test produ	ct for	700					
ome or p	ersonal use		NO					
Would yo	u buy your current p	roduct						
or home	or personal use		#C 46-5					
Would yo	u switch to the test j	roduct						
II less ex	pensive, if more ex	pensive)	NO					
only the te	clean adequately if est product	you had	NO		***			
Ser Com	ments	or 60		Pose C	CENTRE			
				-				

Date	User		SHELL S Owner / Manage	r	Interviewer		Dead at Th
7/13/04	Secret Loss	-2 C	Ruses land				Product I.D.
1 701	THE TOPE	2 100	Raio litte		- LAUADE		2855-19
			Type of Clear	ning P	erformed	-	
			(Circle				
	neral Purpose Degreasing	1	Brake Cleaning		Engine Degressing	Ca	rburetor & Fuel Injecti System Cleaning
Cur	rent Product	Current	Weekly Usage	No. N	lech. Using Product	Test I	and at Water 12
					GEO ONLY	4	roduct Weekly Usage
							2405
	Question				User's Respon	se	
7-1-1-1-1	n sufficiently		965				
Did you li	ke the delivery rat	e					
Did you li	ke the delivery par	ttem	4ES				
Did it dry	sufficiently						
Did it adv	crsely effect subst	rotec	YES				
(metals, pl	astics, painted sur	faces etc)	NO .				
Did the pr	oduct have a smell	1	NO				
Did it have	e an objectionable	odor	140			_	
	e an unacceptable		NO			_	
	too much foam		NO				
Cleaning v	ersus current prod	inct.	140				
(Terrible, a	most as good, as go	od better)	ALMOST AS	Ga	(As		
current cle		an your	NO				
	longer to clean	mir. San	NO		3	_	
Did you lil	ke the product		GES OK				
Would you	buy the test prod	uct	YES.				
Would you	buy the test produ	nct for					
Would wer	ersonal use		455				
for home o	t buy your current or personal use	product	une		100	17 67 67	
Would you	switch to the test	nroduct	463	_			
if less exp	ensive, if more en	mensive)	NO				
could you	clean adequately i	f you had				_	
only the te	st product		YES,		the state of the s		
Ser Comm	nents 45 Coco A Cook Cook	S CURS	CLUT BAKE COH.	CLE	ANSTALL FOR	132	gec Dis
Manager C	omments						

Date	User		Owner / Manage	r	Interviewer	0.0	Product I.D.
114/04	Ton	61	KE MORGAN	, 0	Ou ZMANT		MERACHEM
				1117		-	US279
	*		Type of Clean	ing Per	formed		
-			(Circle				
	neral Purpose Degreasing	)   '	Brake Cleaning		Engine Degressing	Carl	System Cleaning
Cur	rent Product	Current V	Weekly Usage	No Mo	ch. Using Product	W	
CRC BRA	KG CLEAN		S SHOP WIDE	1		lest Pa	oduct Weekly Usag
	The state of the s	137 0113	Same corpe	1/-/	ESTITUE	3-0	4us
	Question				User's Respon	se	
Did it cles	an sufficiently						
	and state of the s		NO				
Did you li	ke the delivery ra	ite					
			NG, WERK				
Dia you ii	ke the delivery pa	attern	100 1 -010				
Did it dry	sufficiently		NO, WIDER	-			
			YES TOOK .	(177)	16.		
metale n	ersely effect subs lastics, painted su	trates			A CONTRACTOR		
Did the nr	oduct have a sme	maces, etc)	NO		1.5		
	e an objectionable		465				turi i mana da la
Did to L	e an objectionable	Odor	NO.				
Did it leav	e an unacceptable	e residue	NO				7.5
	e too much foam		NC COND	0 1	MIND MIND	4 4	
Cleaning v	crsus current pro	duct.	7		THE THEOLOGICAL	4 / 77	cc togel
remble, a	lmost as good, as g	ood, better)	TERRIBLE				
zurrent cle	se more volume fl	an your	100				
	longer to clean	_	465				
hid won lil	to the product		465			List of	
Mould was	he die product		NC		1		
World von	buy the test proc	Inct	NO				
ome or no	buy the test processonal use	nct for					
Would you	buy your current	product	NO			-	
or home o	r personal use	product	fire				
Vould you	switch to the tes	product	465				
if less exp	ensive, if more e	xpensive)	Ma				
could you	clean adequately	if you had	NC				
nly the te	st product		465 60011	n RE	OWRE HAND	2	2-
Ser Coma UTRACI		T CUT	GRESSE -E-		200724 7175017	· coap	е.

	ser	Owner / Manage	r I	nterviewer	Product LD.
WHITE JOH ESQUENCE GR		REG MORLAN	don	ZAWADT	2852-/7
		Type of Clear	ning Performed		
			One Only)		
General Purpos  Degreasing	• (	Brake Cleaning	The same of the sa	Degressing	Carburetor & Fuel Inject System Cleaning
Current Produc	Current	Weekly Usage	N. 12 1 71		
CRC-E- BRANK CL WATER BASED SYS		HES SHOP WITH	No. Mech. Using		Test Product Weekly Usas
Quest	tion		User	's Response	
Did it clean sufficient	tly	erc.			
Did you like the deliv	crv rate	765			
The state of the s		NO, WEAK			
Did you like the deliv		HC, WIDER	To Prati	2	
Did it dry sufficiently					-
Did it adversely effec	t substrates	965, Falle	Activity's	WIAMA	RY
(metals, plastics, pain	ted surfaces, etc)	NO			
Did the product have	a smell	465	- 100		
Did it have an objection	onable odor	NC			
Did it leave an unacce	ptable residue	NO			
Did it have too much:	foam	NO			
Cleaning versus curre (Terrible, almost as goo	d, as good, better)	AS GCCD			
Did you use more volu	ime than your				
Current cleaner		No			
Did it take longer to ci		YES, BRAKE	GASIRA 14	S RAISH	
Did you like the produ	ect	465	- 10 10 10 10 10 10 10 10 10 10 10 10 10		
Would you buy the test Would you buy the test	at product	No			
nome or personal use	st product for				
Would you buy your o	prent product	N6			
or home or personal u	150	N/A BRUCE			
Would you switch to t	he test product	THE PARTY C	CAISTI,		
if less expensive, if n	nore expensive)	NO.			
Could you clean adequently the test product	ately if you had	465,	· ·		
Ser Comments  15365 PAIRC  AS BRAICE W.	YASHEA S	SUSTELL, GATER	BASED W	ORK ABOU	17 AS WELL

Date	User		Owner / Manager	A070 Interviewer	Product I
7/1/04	ALTEROME		WARPO		
			WERDO	JON ZAVADE	MIRCHEM 2852-19
			Type of Cleaning	Performed	
			(Circle One		
G	eneral Purpose		Brake Cleaning	Engine Degreasing	Carboretor & Fuel In
	Degreasing			-	System Cleaning
Cu	urent Product	Current 1	Weekly Usage No	o. Mech. Using Product	1= -
byucaus C	BRAKE PARTS		WS SHOP WEPE	I FOR THES SHEET	Test Product Weekly U
				POIL THES SHEET	2-CAUS
	Question			User's Respons	60
Did it al	can sufficiently			Oser's Respon	se
old it cit	can surriciently		YES		1000
Did you	like the delivery rate				
			YES		
	like the delivery pat	tern	YES		
Did it dr	y sufficiently		465		
Did it ad	versely effect substr	ofec	163		
metals,	plastics, painted surf	faces, etc)	NO		
Did the p	roduct have a smell		NO		
Did it ha	ve an objectionable	odor	NO		
Did it lea	ve an unacceptable	residue	NO		
	ve too much foam		NO		
Cleaning	versus current prod	uct	NO		
Terrible,	almost as good, as goo	od, better)	AS 6000		
old you i	use more volume tha	m your			
Did it tak	e longer to clean		No		
Did von l	ike the product		NO		
Would ve	on buy the test produ	ınt	465		
Vould vo	ou buy the test produ	et for	465		
ome or	personal use		465		
Would yo	ou buy your current	product			
or home	or personal use		465		
Floor or	ou switch to the test	product			
ould vo	pensive, if more ex u clean adequately it	pensive)	SES FOR BRAKE	CLE METN 6	
mly the t	est product	you nad	465		
			785		
ser Com	ments	. 00	- 0		
NOT	LIKE TRADET	TOPAN	SOLVENTE TO	RKED FINE PLES	OMALLY DOES
CLEA	NER	THE L	SAME BANK	E GLEANER, PRO	FERS A GUATER
	Comments				

W .		a state of the contract	A ALTO	
Date	User	Owner / Manager	Interviewer	Product LD.
6/16/04 M	ENG	EDWARDO	JON ZAMMEL	MERAGHEM 1852 -19

	Type of Cleani (Circle O		
General Purpose Degreasing	Brake Cleaning	Engine Degressing	Carburctor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Cubared	12-cames shop worde	2-MELLI TESTALL	2-cans Each

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	VLS
Did you like the delivery pattern	465
Did it dry sufficiently	YES GUEPE GUETTH RAGE
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NG
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, WIPE WITH RAG
Did it have too much foam	NO STATE STATE NAS
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	865
Did it take longer to clean	465
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	465 GOVER REGISTRE CLAMB GUTA.

Jser Commen							
PERMY	CUT GREASE	-F- O.T.L	ON 275	can	But-	C127	1256 M
A 846	TO SCRUB.			-			0000

Manager Comments

Automotive Aerosol Field Testing Interview ANTA MONERCO User Jate Owner / Manager Interviewer Product I.D. SESS JE 6/25 ATARTMO EDWARPO CAVADIL Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degreasing Carburctor & Fuel Injection Degreasing System Cleaning Current Product
Scanbows 255966 tags 5 Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage 12-cars Sun Grace 12000 2-crus Question User's Response Did it clean sufficiently YES Did you like the delivery rate 405 Did you like the delivery pattern 455 Did it dry sufficiently 465 Did it adversely effect substrates NO (metals, plastics, painted surfaces, etc) Did the product have a smell 4ES I it have an objectionable odor 140 Did it leave an unacceptable residue NO Did it have too much foam NO Cleaning versus current product. NOT, GREAT BUT NOT TERRIBLE (Terrible, almost as good, as good, better) Did you use more volume than your 465 current cleaner Did it take longer to clean 445 Did you like the product 7/5 Would you buy the test product NO Would you buy the test product for NO home or personal use Would you buy your current product 465 for home or personal use Would you switch to the test product NO (if less expensive, if more expensive) Could you clean adequately if you had 465, only the test product

User Comments	LINGIL	GREAT	BUT DIP	KNOCK-OFF	706	BRAICE	asp
vianager Comme							

		Owner / Manag	CL	Interviewer	•	Product LD.	
125 SHAWN 6		CTIY MODICA		JOH ZAVADIL		113855-19	
		W 5.57				1000	
		Type of Clea					
General Purpose		Brake Cleaning	One (				
Degreasing	1	Drake Cleaning		Engine Degreasing	C	rburetor & Fuel Injection System Cleaning	
Current Product	Current	Weekly Usage	N-	Mad Wit Port			
HARLE CLEANER	9.00	NS/MECH	No.	Mech. Using Product	Test	Product Weekly Usage	
	1000	12/ ICCCA		7-4	1/	-CAM	
Question				User's Respon	Se .		
oid it clean sufficiently		1			-		
		YES			3,5 = -0		
old you like the delivery ran	te	NO					
old you like the delivery pa	ttern	465					
id it dry sufficiently							
id it adversely effect subst	ratec	NO GANT	7.7	TO DRY FASTE	R		
netals, plastics, painted sur	faces etc)	NO					
id the product have a smel	l	NO					
id it have an objectionable	odor	NO	_				
id it leave an unacceptable		100000					
id it have too much foam	Todicac	NO					
leaning versus current prod	Inct	NO					
errible, almost as good, as on	od better)	OK, ALMO	-	10 000	10054		
id you use more volume th	an your	CIS) ALCO	1 /	25 6000 work	KED	CIS	
rrent cleaner		4ES					
id it take longer to clean		465					
id you like the product			T	ESTENOG CLEAN	. 0		
ould you buy the test prod	uct	NO		CEEAN!	EK		
ould you buy the test prod	uct for		_				
ome or personal use		NO	277				
ould you buy your current	product	100					
r home or personal use		465					
ould you switch to the test	product				-		
less expensive, if more ex	(pensive)	NO					
ould you clean adequately in the test product	f you had	915			Secretary and		
er Comments		100, 1000	100	ser work for	NILE	LONGER	
777) VIT COMPAN CO		0.	0.	0			
DODN'T GUORIC GA IL OM BRAKE DRUI	u A	TOWNEG J	10	DUT WORKE	00	IL GURKE	

	Jser	Owner / Manager	Interv	iewer	Product I.D.
CALL GNAJCI	CE	66714	Jon Zn	MOSL	# TERACHEMA
		Type of Cleaning			1-0852-79

Cananal D		e Only)	2010	
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburcter & Fuel Injecting	
	. The state of the	raighte begreasing		

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage	
Anserte Decompat Supply	J-CAR AR MECH	2-3 FOR TESTITULE	2 CANE	

Question	User's Response
Did it clean sufficiently	
	NO
Did you like the delivery rate	
Did you like the delivery pattern	NC.
12 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	NO
Did it dry sufficiently	NO
Did it adversely effect substrates	A
(metals, plastics, painted surfaces, etc.)	NO
Did the product have a smell	20
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A Drat CARE.
Did it have too much foam	NO DANG CARE.
Cleaning versus current product.	710
(Terrible, almost as good, as good, better)	TERRIFOLG-
Did you use more volume than your	
current cleaner	965
Did it take longer to clean	465
Did you like the product	40
Would you buy the test product	NO
Would you buy the test product for	
home or personal use	NO
Would you buy your current product	
for home or personal use	465
Would you switch to the test product	
(if less expensive, if more expensive)	HO
Could you clean adequately if you had only the test product	NO

AR STREAM
07/164/4

610 C			Owner / Manager		Interviewer		Product LD.
6/25 SAY G		E77 9	Jon	ZAJAPEL		MERACHEN 2850-19	
-				Flore	ZAVADEL		2858-19
			Type of Clean	ing Perform	ed		
				ne Only)			
G	cneral Purpose		Brake Cleaning		e Degreasing	Car	buretor & Fuel Injection
	Degreasing				•	-	System Cleaning
Cu	rrent Product	Current V	Weekly Usage	N 15 1 7			
MERT	THOUSTREAL		s/uech	No. Mech, Us	ing Product	Test P	roduct Weekly Usage
		G C 44	proces			2-0	4w5
	Question			TI	.1. T	_	
				USG	r's Respon	se	
Did it cle	ean sufficiently	1122				_	
D' -	414		NO				
Did you	like the delivery rate		NO				
Did you	like the delivery patt	em					
			NO				
Did it dry sufficiently			465				
Did it ad	versely effect substra	rtes		12-22-1			
(metals,	plastics, painted surf	aces, etc)	NO				
Did the product have a smell			NO				
	ve an objectionable o		40				
Did it lea	we an unacceptable i	esidue	NO				
Did it ha	ve too much foam		NO			_	
Cleaning	versus current produ	ict	720	_		_	
Terrible,	almost as good, as goo	d, better)	TERREBLL				
Did you i	use more volume that	n your	and the same of the same of		77		
current c		V TO AND	9 Es				
Old it tak	e longer to clean		YES				
Did you l	ike the product		NO				
Would yo	ou buy the test produ	ct	HO				
Would yo	ou buy the test produ	ct for	7.7				
iome or p	personal use		NO		110		
would yo	ou buy your current p	roduct					100
Would w	or personal use ou switch to the test p	To a	YES, CAN	GET BENE	R STUFF	ATA	SOPPLY
if less ex	pensive, if more ex	moduct	NO				
Could vo	u clean adequately if	wow had	140				
only the t	est product	you mad	NO				
Ser Com	T SEGN TO SITS ON 1	CUT PARTS	- (2125) -	E-OEL	A LITTEN REAL	26 5	BUTCH IF

Type of Cleaning Performed (Circle One Only)  General Purpose Degressing  Current Product  Current Weekly Usage  No. Mech. Using Product  Test Product Weekly Usage  No. Mech. Using Product Weekly Usage  Test Product Weekly Usage  Test Product Weekly Usage  No. Mech. Using Product  Test Product Weekly Usage  T	uct LD.
Type of Cleaning Performed (Circle One Only)  General Purpose Degressing  Brake Cleaning  Engine Degressing  Carburetor & F System One  Current Product  Current Weekly Usage  No. Mech. Using Product  Test Product Weekly  User's Response  Did it clean sufficiently  YES  Did you like the delivery rate  Did it day sufficiently  Did it day sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  AC  Cleaming Performed  (Circle One Only)  Test Product Weekly  YES  No. Mech. Using Product  Test Product Weekly  YES  No. Mech. Using Product  Test Product Weekly  YES  No. Mech. Using Product  Test Product Weekly  YES  No. Mech. Using Product Weekly  No. Mech. Using Product  Test Product Weekly  YES  No. Mech. Using Product  Test Product Weekly  YES  No. Mech. Using Product  Test Product Weekly  No. Mech. Using Product  Test Product Weekly  YES  No. Mech. Using Product  Test Product Weekly  YES  No. Mech. Using Product Weekly  No. Mech. Using Prod	CATI
General Purpose Brake Cleaning Brake Cleaning Engine Degressing Carburetor & F. System G.  Current Product Current Weekly Usage No. Mech. Using Product Vser's Response  Did it clean sufficiently Did you like the delivery pattern Did it dry sufficiently Out it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (if less expensive), if more expensive)  AC  Carburetor & F. System G.  Carb	
Carperating   Carburetor & F System (I)	
Current Product  Current Weekly Usage  No. Mech. Using Product  Test Product Weekly Usage  No. Mech. Using Product Weekly Usage  No. Mech. Using Product Weekly Usage  Test Product Weekly Usage  No. Mech. Using Product Weekly Usage  No. Mech. Usage Product Weekly Usage  No.	and I at all
Question  User's Response  Did it clean sufficiently  Did you like the delivery pattern  Did it dry sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it leave an unacceptable residue  Did it have too much foam  Cleaming versus current product. (Terrible, almost as good, better)  Did you use more volume than your current cleamer  Did you like the product  Would you buy the test product for home or personal use  Would you switch to the test product (if less expensive, if more expensive)  Mess Product West Product West Product (if less expensive, if more expensive)	caning
Question  User's Response  Did it clean sufficiently  Did you like the delivery pattern  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you switch to the test product (if less expensive, if more expensive)  ACC  User's Response  User's Response   User's Response   User's Response    CK	
Did it clean sufficiently  Did you like the delivery pattern  Did you like the delivery pattern  Did it dry sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	akly Usag
Did it clean sufficiently  Did you like the delivery pattern  Did you like the delivery pattern  Did it dry sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you switch to the test product  Would you switch to the test product  (if less expensive, if more expensive)	
Did you like the delivery rate  Did you like the delivery pattern  Did you like the delivery pattern  Did it dry sufficiently  Did it dry sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you switch to the test product  Would you switch to the test product  Would you switch to the test product  (if less expensive, if more expensive)	
Did you like the delivery pattern  Did you like the delivery pattern  Did it dry sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product.  Clerrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did it take longer to clean  Would you buy the test product  Would you buy the test product  Would you buy your current product  for home or personal use  Would you switch to the test product  Would you switch to the test product  (if less expensive, if more expensive)	
Did you like the delivery pattern  Did you like the delivery pattern  OK  Did it dry sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you switch to the test product  Would you switch to the test product  (if less expensive, if more expensive)	
Did it dry sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good better)  Did you use more volume than your current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product  Would you buy your current product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	
Did it dry sufficiently  Did it adversely effect substrates (metals, plastics, painted surfaces, etc)  Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product.  (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive)	
(metals, plastics, painted surfaces, etc)  Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product.  (Terrible, almost as good, as good, better)  Did you use more volume than your  current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	
Did the product have a smell  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product.  Cleaning versus a good, as good, better)  Did you use more volume than your  current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	
Did it have an objectionable odor  Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you switch to the test product  Would you switch to the test product  (if less expensive, if more expensive)	
Did it leave an unacceptable residue  Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product  for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	_1.1_0°
Did it have too much foam  Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product (if less expensive, if more expensive)	
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	
(Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did it take longer to clean  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	
Did you use more volume than your current cleaner  Did it take longer to clean  Wes  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	
Carrent cleaner  Did it take longer to clean  Wes  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product  (if less expensive, if more expensive)	
Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product  (if loss represents to the test product)	
Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product (if less expensive, if more expensive)	
Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product (if less expensive, if more expensive)	
Would you buy your current product for home or personal use  Would you switch to the test product (if less expensive, if more expensive)	
Would you buy your current product for home or personal use  Would you switch to the test product (if less expensive, if more expensive)	
Would you switch to the test product (if less expensive, if more expensive)	
Would you switch to the test product (if less expensive, if more expensive)	
(If less expensive, if more expensive)	
Could you clean adequately if you had	
you clean adequately if you had	-
only the test product 9CS	
User Comments	
Manager Comments	

Date	User		MASTERS Dwner / Manager		Interviewer	Product LD.	
71/64	Roy	Roy	KRAYETZEKY	Jan	ZAVADE	4	STESS HEN
			Type of Clean		ıed		
G	eneral Purpose	F	rake Cleaning	ne Only)	na Democratica	10	
	Degreasing		Take Creating	Edgi	ne Degreasing	C	System Cleaning
Cu	rrent Product	Current V	Veckly Usage	No. Mech. U	sing Product	Test	Product Weekly Usage
MOL B	PAICE WASH	6-12	CANS SHOPWIPE	1-Ment			CAN,
	Question			Us	er's Respon	ise	
Did it cle	an sufficiently						
			NO				
	like the delivery rate		WEAK				
Did you	like the delivery patt	em	OK				
Did it dry	y sufficiently		465				
Did it ad	versely effect substra	ates	access to		7-77		
	plastics, painted surf	aces, etc)	140				
	Did the product have a smell		NO				
Did it have an objectionable odor		NO				and the second second	
	ive an unacceptable	residue	NO			in the same	
	Did it have too much foam		NO		200.000		
(Terrible,	versus current prod- almost as good, as goo	od, better)	TERREBUG				
Did you current c	use more volume tha	n your	4ES				
	e longer to clean		465				
Did you	like the product		NO				
Would y	ou buy the test produ	ict	NO		-		
Would ye home or	ou buy the test produ personal use	ict for	NO	1.39			
Would y	ou buy your current or personal use	product	×269				
Would y	ou switch to the test xpensive, if more ex	product	ACS NO				
Could vo	ou clean adequately i	Fron had	140				
only the	test product	yourna	NOI				
User Con THOU	uments GHT THE P/S	OPSCT	WORKED A	is wea	4S C	VATO	ER.
		100					
Manager	Comments						

Date	User		Owner / Manager Intervie			•	Product I.D.	
1/1/04	KH MARTHTO GOV		NZBAM		Jan ZAMATE		MIRLACHEM	
1			173 7/84	-	Cay Corre	L.,	2003-19	
			Type of Clea (Circle	ning Per One Onl				
(	eneral Purpose Degreasing	1	brake Cleaning		Engine Degressing	Car	buretor & Fuel Injection System Cleaning	
Cı	rrent Product	Current V	Veekly Usage No. Mech. Using Product			Total D		
			- comp		ecil once 4	127	roduct Weekly Usage	
						1 130		
	Question				User's Respon	15e		
Did it cl	ean sufficiently		465					
Did you	like the delivery ra	te	465					
Did you	like the delivery pa	ttem	965					
Did it di	y sufficiently		465		+5	-		
Did it ac	lversely effect subst plastics, painted su	rates	NO ·					
Did the	product have a smel	laces, etc)	140					
	we an objectionable		NO					
	ave an unacceptable		NO					
	we too much foam		NO					
Cleaning	versus current pro	duct.	7810					
(Terrible	almost as good, as g	ood, better)	NOT ALMOS	TAS 6	cop Bor w	exch	SPINE	
	use more volume ti	ran your				7-1-1	-0-10-	
current o			965					
	ke longer to clean		465		and the second			
	like the product		NO				-	
	ou buy the test prod		NO					
Would y	ou buy the test prod	luct for	2000000					
home or	personal use		NO					
	ou buy your current	product	000 100 1				-	
for home	or personal use		465					
Would y	ou switch to the tes	t product	VIII (1980)					
(II less e	xpensive, if more e	expensive)	NO					
only the	ou clean adequately test product	if you had	468		and the contract of the	Million Comment		
User Con	uments	E, KENI	10 OF SCL	w.				

Date	User		Owner / Manage	er	Interviewer		Product LD	
7/1/04 FRANSISCO MI		KE HAWKER		Jon Zanson		285249		
			Type of Clear	ning P	erformed			
			(Circle					
G	eneral Purpose		Brake Cleaning		Engine Degreasing	10	erburetor & Fuel Injectio	
	Degreasing						System Cleaning	
Cu	rrent Product	Current V	Weekly Usage	No. 3	Mech. Using Product	Test	Test Product Weekly Usage	
	Question	1			User's Respon	se		
Did it cle	an sufficiently							
			NO					
Did you	like the delivery ra	te	NO					
Did you	like the delivery pa	ittem	NO					
Did it dr	y sufficiently		NO					
Did it adversely effect substrates			NU	-				
metals	plastics, painted sur	rfores etc)	NO					
Did the r	roduct have a sme	1	NO	_				
Did it have an objectionable odor			NO					
	ive an unacceptable		465			_		
	ve too much foam							
	versus current pro	duct	NO			_		
Terrible,	almost as good, as g	ood, better)	TERRIBLE					
Did you	use more volume ti	an your						
current c	caner		YES					
	te longer to clean		465					
Did you like the product			NO					
Would yo	ou buy the test prod	luct	NO					
Would ye	ou buy the test prod	luct for	110			_		
ome or	personal use		NO					
Would ye	ou buy your current	product		-				
for home or personal use		465						
Would ye	ou switch to the tes	t product						
if less ex	epensive, if more e	xpensive)	NO		THE PERSON NAMED IN			
ould yo	u clean adequately test product	if you had	NO					
Jser Con								
	NT CLEAR U	1611. N	GLAS TO A	Dr.	1114 0			
LE	AVE A MES	SOF MAIN	C A MICE	7	VERY QUECKL	7-4	- NO7-	
-	- Julean	- Comple	- 10153					

Date User			MERCEDE !! Owner / Manage	r	Interviewer		Product I.D.
7/1/04	Myles KEN MI		LE HAUKEP	Ja			MIPPACHEM
	-		Type of Clear	ning Daufa			
					ied		
/ 0	eneral Purpose	E	rake Cleaning	(Circle One Only) rake Cleaning Engine Degressing		Coult of B.T. III	
-	Degreasing						rburetor & Fuel Injecti System Cleaning
Cu	urent Product	Current V	Weekly Usage	No. Mech. U	sing Product	Test P	roduct Weekly Usag
					garouse	(-)-	CANS,
			_				
	Question			Us	er's Respon	se	
Did it cl	ean sufficiently				-		
			NO				
	like the delivery ra		45.5				
Did you	like the delivery pa	ittem	465			-	
Did it dry sufficiently							
Did it adversely effect substrates			465				
(metals,	plastics, painted sm	rfaces etc)	No .				
Did the product have a smell		NO					
Did it have an objectionable edor			NO				
Did it leave an unacceptable residue Did it have too much foam			NO				
			NO				
Cleaning	versus current pro	duct.	140			_	
(Terrible,	almost as good, as g	ood, better)	TELETIBLE				
current c	use more volume th	an your	4.0-			-7.5 =	
	te longer to clean	-	468		2!		
	like the product		463		+		-
	ou buy the test prod	luct	NO				
Would y	ou buy the test prod	luct for	NO				
home or	personal use		NO				
Would y	ou buy your current	product	24.525.00				
Would u	or personal use ou switch to the tes		465				
if less en	epensive, if more e	t product	410				
Could yo	u clean adequately	if you had	NO				
	test product		NO	1-1-1-1			
User Con	nments						it is a second
MAN	17 CUT GRE	ASE- E	COTLY FAS	ST EMOU	661 - E - NC	T- 4	rici

Date User			Owner / Manager		Interviewer		Product LD.
115/04 E	RUCE ARBOT	70	un Bussell	,	Jone Zamo	E/	MERSCHEM 2052-19
-							103052-19
			Type of Cleani	ing Per	formed		
			(Circle O	ne Onl	v)		
	eral Purpose		Brake Cleaning		Engine Degressing	C	rburetor & Fuel Inject
	legreasing	1				-	System Cleaning
Curr	ent Product	Comment	Of the W				-
Current Product Current V					ch. Using Product	Test I	roduct Weekly Usas
		670	CAMES	1-2	articles	2-0	aus
	Question				The state of the s		
	Question				User's Respon	se	
Did it clear	n sufficiently					-	
	,		Na				The state of the state of
Did you lil	ke the delivery rate		No				
	7.		465				
Did you lik	te the delivery patt	em	ure				
Did it dry	sufficiently		465	-			
	A CONTRACTOR OF THE PARTY OF TH		465				
Did it adve	rsely effect substra	ites	Killian Tarana		1		
(metals, pla	astics, painted surfa	aces, etc)	NO				
	duct have a smell		NO				
Did it have an objectionable odor		NO					
Did it leave an unacceptable residue							
	too much foam	-	NO				
	ersus current produ	-	NO		-		
(Terrible al	most as good, as goo	d better)	T 40.2.1				
Did you us	e more volume that	n wour	TERREBUG				
current clea	ener	Jour	YES		+		
Did it take	longer to clean			-			
Did you lik	e the product		465				
	buy the test produ	nt	NO	_			
World won	buy the test produ	ot 6	NO				
home or pe	rsonal use	a for	MC				
Would you	buy your current p	roduct	NO				
for home or	personal use	TOULCE	YES				
Would you	switch to the test p	roduct	75-				10-
if less expe	ensive, if more exp	ensive)	NO				100
Could you	clean adequately if	von had	NU		<del></del>		
only the tes	t product	,	NO				
Jser Comm DEDM	T COT DV.	57, GR	LEASE OR OF	د د.	y DRUM BI	<u>RAICE</u>	S.
Manager Co		1.1		-		-	

Date	User		NEWMAN A	Inte	rviewer	Product LD.			
0/23	FRA NEWSMA		PA NEWAN	-		MIRSCHEM			
		-	A MADDININ	GON Z	AVADTO	285274			
			Type of Cleaning	ng Performed					
			(Circle On						
General Purpose			Brake Cleaning Engine Degreasing			Carboretor & Foel Injectio			
refer to	Degressing					System Cleaning			
O	urrent Product	Current '	Weekly Usage	No Mark Hales D	and the				
Bipounan BRAKE all 1-2			2.00			est Product Weekly Usage			
E-97	HERS		Cart	1-MECH		2-CANS			
Question			User's Response						
D:1: 1	N. The contract of the contrac			OSCI S	response				
Did it clean sufficiently									
			YES						
Did you like the delivery rate			465						
Did you like the delivery pattern									
Did it dry sufficiently			YES	-					
	With the second second		465						
Did it ad	lversely effect substrate	es	W						
metals,	plastics, painted surfac	es, etc)	NO						
Did the product have a smell			NO						
Did it have an objectionable odor			NO						
Did it leave an unacceptable residue			NO						
Did it have too much foam			NO						
Meaning	versus current produc	t.	AU						
Terrible,	almost as good, as good.	better)	ALMOST AS	6000					
Old you use more volume than your			A STATE OF STREET						
aurent cleaner			4ES						
Did it take longer to clean			465						
Did you like the product			NO NOT RE	sely					
voud y	on buy the test product		NO						
vouid y	ou buy the test product personal use	for	Control of the Contro						
Vordd sw	personal use	1 .	NO						
Vould you buy your current product or home or personal use			1.16						
Vould vo	ou switch to the test pro	vluct	465						
if less expensive, if more expensive)			NO						
ould yo	u clean adequately if ve	ou had	12						
nly the t	test product		465						
ser Com	Iments								
	SRAKE DUST		CREATE IAM	<i>50</i>	0				
BEAR	5,66 SEAC, 3	T. RE	QUERED A	TOM /	S- CAR	HAND WET			
				C The	504	HAUD WEY			
fanager	Comments								
-		-							

Date	User		Owner / Manager		Interviewer		Product LD.	
	1	1 -1					- Toucher A.E.	
	-		m + 01					
			Type of Cle	aning I	erformed			
General Purpose			(Circle One O		Engine Degrensing	Carburetor & Fuel Injectic		
	Degreasing					-	System Cleaning	
Carr	Current Product Current		Weekly Usage   No. 1		Mech. Using Product	Test Product Weekly Usage		
	4. 40 July 10-10-0-10-0-1	4	1.17.6		TO CO	ACST A	todaci weekly Usage	
	Question				TI. I D			
					User's Respon	se		
Did it clea	n sufficiently				100			
Did you like the delivery rate		NO						
Did you lil	Did you like the delivery pattern							
Did it dry	Did it dry sufficiently							
Did it adve	rsely effect substr	ates	and is					
(metals, pl	astics, painted surf	faces, etc)	rate.		±1			
Did the pro	oduct have a smell	2015-100	RIF					
Did it have	an objectionable	odor	747					
Did it leave	Did it leave an unacceptable residue					-		
Did it have	Oid it have too much foam							
Cleaning v	ersus current produ	nct						
(Temble, al	most as good, as goo	od better)	FIRST CONT					
current cles	e more volume tha	m your	-	1134				
Did it take	longer to clean		E 1.7+	_				
Did you lik	Did you like the product			_				
Would you	buy the test produ	ct	12-					
Would you	buy the test produ	ct for	1.710					
nome or pe	rsonal use	SALE REAL PROPERTY.	2022					
Would you	buy your current p	roduct				_		
or home or personal use  Would you switch to the test product			- Francisco					
if less own	switch to the test p	product						
Could you	ensive, if more ex- clean adequately if	pensive)						
only the tes	t product	you nad			No.			
Jser Comm	100000000000000000000000000000000000000							
a single			200					
				1		-		
fanager Co	Minente							
	······································							